

Your Agency's Client Contract: protecting your business and your bottom line

Robert E. King, Esq - Legally Nanny

Teleconference - August 12, 2009

Noon Eastern, 11 AM Central, 9 AM Pacific



Your company's client contract is without a doubt one of the most important documents you have that can either help or hinder your success. And just as your company is very different from that of other private duty companies in your area, the same must also be said about your client contract. When it comes to the particulars of this KEY legal document, there are no "templates" available that will serve all your needs or provide for all possible liabilities. During this session, Bob King, Esq. of Legally Nanny will discuss the many different options that you need to take into consideration regarding the effectiveness of your contract. As a result of attending this session, you will learn about: contract language basics, the appropriate description of your services, state client's responsibilities, complaints, cancellations & service interruptions, implementation of your contract, risk management and much more. Bob King, Esq. is the Founder of Legally Nanny, a law firm representing household employers and domestic employment and homecare agencies. Bob graduated from Georgetown University and the University of Chicago Law School. He specializes in household employment law, is an NPDA member, and earlier this year he spoke to the Northern and Southern California NPDA chapters about legal issues facing homecare agencies. His work has been featured in The Wall Street Journal, USA Today, and ABC News, and he represents homecare agencies throughout the country.

To register, **please fax** this form to the NPDA office at 317-663-3640. Cost is \$75 for members, and \$200 for non-members. **Registration is limited to the FIRST 40 attendees.**

I am a: Member: _____ Non-Member: _____
Name: _____
Company: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Fax: _____
email: _____
Method of Payment: Visa _____ Master Card _____ Check _____
Card Number: _____ Exp Date _____ CSC _____

Payment must be received by August 11th

Registrations are **not** accepted without payment.

Cancellations are subject to \$25 processing fee

Confirmations will be emailed to attendees. The call-in number and any handouts will be e-mailed out July 29th. Attendees will be given a toll number to access the teleconference. This is not a toll-free number; you will incur your normal long distance charges. The call will last approximately 1.5 hours.

**National Private Duty Association - 941 East 86th Street, Suite 270 - Indianapolis, IN 46240
phone 317-663-3637 fax 317-663-3640 www.privatedutyhomecare.org**